



International services by country **A Guide for Franking**





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Contents

Go international with Franking

With Franking, there is a range of International services to send your letters and parcels overseas:

- **International Tracked & Signed** to 65 destinations
- **International Tracked** to over 50 destinations
- **International Signed** – for those countries not served by International Tracked & Signed
- **International Standard** available worldwide
- **International Economy**

To identify which countries we classify as Europe, please see the table below. Those marked (EU) are in the European Union and incur VAT at standard rate on our International Tracked services. Any countries not mentioned below are classed as Rest of World. For details go to www.royalmail.com/international-zones

Aland Islands	Kosovo
Albania	Kyrgyzstan
Andorra	Latvia (EU)
Armenia	Liechtenstein
Austria (EU)	Lithuania (EU)
Azerbaijan	Luxembourg (EU)
Belarus	Macedonia
Belgium (EU)	Malta (EU)
Bosnia & Herzegovina	Moldova
Bulgaria (EU)	Montenegro
Canary Islands	Norway (inc Spitzbergen)
Croatia (EU)	Poland (EU)
Cyprus (EU)	Portugal (inc Azores and Madeira)
Czech Republic (EU)	(EU) Romania (EU)
Denmark (inc Faroe Islands & Greenland)	Russian Federation
(EU) Estonia (EU)	Serbia
Finland (EU)	Slovak Republic (EU)
France (inc Monaco) (EU)	Slovenia (EU)
Georgia	Spain (inc Balearic Islands) (EU)
Germany (EU)	Sweden (EU)
Gibraltar	Switzerland
Greece (EU)	Tajikistan
Hungary (EU)	The Netherlands (EU)
Iceland	Turkey
Ireland (Rep of) (EU)	Turkmenistan
Italy (inc San Marino and Vatican City) (EU)	Ukraine
Kazakhstan	Uzbekistan

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Afghanistan	X	X	✓
Aland Islands	✓	✓	X
Albania	X	X	✓
Algeria	X	X	✓
Andorra	✓	✓	X
Angola	X	X	✓
Anguilla	X	X	✓
Antigua / Barbuda	X	X	✓
Argentina	✓	X	X
Armenia	X	X	✓
Aruba	X	X	✓
Ascension Island	X	X	✓
Australia	X	✓	✓
Austria	✓	✓	X
Azerbaijan	X	X	✓
Bahamas	X	X	✓
Bahrain	X	X	✓
Bangladesh	X	X	✓
Barbados	✓	X	X
Belarus	✓	X	X
Belgium	✓	✓	X
Belize	✓	X	X
Benin	X	X	✓
Bermuda	X	X	✓
Bhutan	X	X	✓
Bolivia	X	X	✓
Bonaire	X	X	✓
Bosnia & Herzegovina	X	X	✓
Botswana	X	X	✓
Brazil	X	✓	✓
British Indian Ocean Territory	X	X	✓
British Virgin Islands	X	X	✓
Brunei	X	X	✓
Bulgaria	✓	X	X

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Burkina Faso	X	X	✓
Burundi	X	X	✓
Cambodia	✓	X	X
Cameroon	X	X	✓
Canada	✓	✓	X
Canary Islands	✓	✓	X
Cape Verde	X	X	✓
Cayman Islands	✓	X	X
Central African Republic	X	X	✓
Ceuta	X	X	✓
Chad	X	X	✓
Chile	X	X	✓
China (People's Republic of)	X	X	✓
Christmas Island (Indian Ocean)	X	X	✓
Christmas Island (Pacific Ocean)	X	X	✓
Colombia	X	X	✓
Comoros Islands	X	X	✓
Congo (Dem. Rep of)	X	X	✓
Congo (Rep of)	X	X	✓
Cook Islands	✓	X	X
Costa Rica	X	X	✓
Croatia	✓	✓	X
Cuba	X	X	✓
Curacao	X	X	✓
Cyprus	✓	✓	X
Czech Republic	✓	X	X
Denmark	✓	✓	X
Djibouti	X	X	✓
Dominica	X	X	✓
Dominican Republic	X	X	✓
Ecuador	✓	X	X
Egypt	X	X	✓
El Salvador	X	X	✓
Equatorial Guinea	X	X	✓

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Eritrea	X	X	✓
Estonia	X	✓	✓
Ethiopia	X	X	✓
Falkland Islands	X	X	✓
Faroe Islands	✓	✓	X
Fiji	X	X	✓
Finland	✓	✓	X
France	✓	✓	X
French Guiana	X	X	✓
French Polynesia	X	X	✓
French South Antarctic Territory	X	X	✓
Gabon	X	X	✓
Gambia	X	X	✓
Georgia	✓	X	X
Germany	✓	✓	X
Ghana	X	X	✓
Gibraltar	✓	✓	X
Greece	✓	✓	X
Greenland	✓	✓	X
Grenada	X	X	✓
Guadeloupe	X	X	✓
Guatemala	X	X	✓
Guinea	X	X	✓
Guinea-Bissau	X	X	✓
Guyana	X	X	✓
Haiti	X	X	✓
Honduras	X	X	✓
Hong Kong	✓	✓	X
Hungary	✓	✓	X
Iceland	✓	✓	X
India*	X	✓	✓
Indonesia	✓	X	X

* See country information at www.royalmail.com/personal/international-delivery/country-guides for details of service availability

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Iran (Islamic Republic of)	X	X	✓
Iraq	X	X	✓
Ireland (Republic of)	✓	✓	X
Israel	X	✓	✓
Italy	✓	✓	X
Ivory Coast (Cote D'Ivoire)	X	X	✓
Jamaica	X	X	✓
Japan	✓	X	X
Jordan	X	X	✓
Kazakhstan	X	X	✓
Kenya	X	X	✓
Kiribati	X	X	✓
Kosovo	X	X	✓
Kuwait	X	X	✓
Kyrgyzstan	X	X	✓
Laos (People's Democratic Republic of)	X	X	✓
Latvia	✓	✓	X
Lebanon	✓	✓	X
Lesotho	X	X	✓
Liberia	X	X	✓
Libya	X	X	✓
Liechtenstein	✓	✓	X
Lithuania	✓	✓	X
Luxembourg	✓	✓	X
Macao	X	X	✓
Macedonia	X	X	✓
Madagascar	X	X	✓
Mahore (also known as Mayotte)	X	X	✓
Malawi	X	X	✓
Malaysia	✓	✓	X
Maldives	X	X	✓
Mali	X	X	✓
Malta	✓	✓	X
Martinique	X	X	✓

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Mauritania	X	X	✓
Mauritius	X	X	✓
Melilla	X	X	✓
Mexico	X	X	✓
Moldova	✓	X	X
Mongolia	X	X	✓
Montenegro	X	X	✓
Montserrat	X	X	✓
Morocco	X	X	✓
Mozambique	X	X	✓
Myanmar	X	X	✓
Namibia	X	X	✓
Nauru Island	X	X	✓
Nepal	X	X	✓
Netherlands	✓	✓	X
New Caledonia	X	X	✓
New Zealand	✓	✓	X
Nicaragua	X	X	✓
Niger Republic	X	X	✓
Nigeria	X	X	✓
Niue Island	X	X	✓
North Korea (People's Democratic Republic of)	X	X	✓
Norway	X	✓	✓
Oman	X	X	✓
Pakistan	X	X	✓
Palau (known also as Belau)	X	X	✓
Panama	X	X	✓
Papua New Guinea	X	X	✓
Paraguay	X	X	✓
Peru	X	X	✓
Philippines	X	X	✓
Pitcairn Island	X	X	✓
Poland	✓	✓	X
Portugal	✓	✓	X

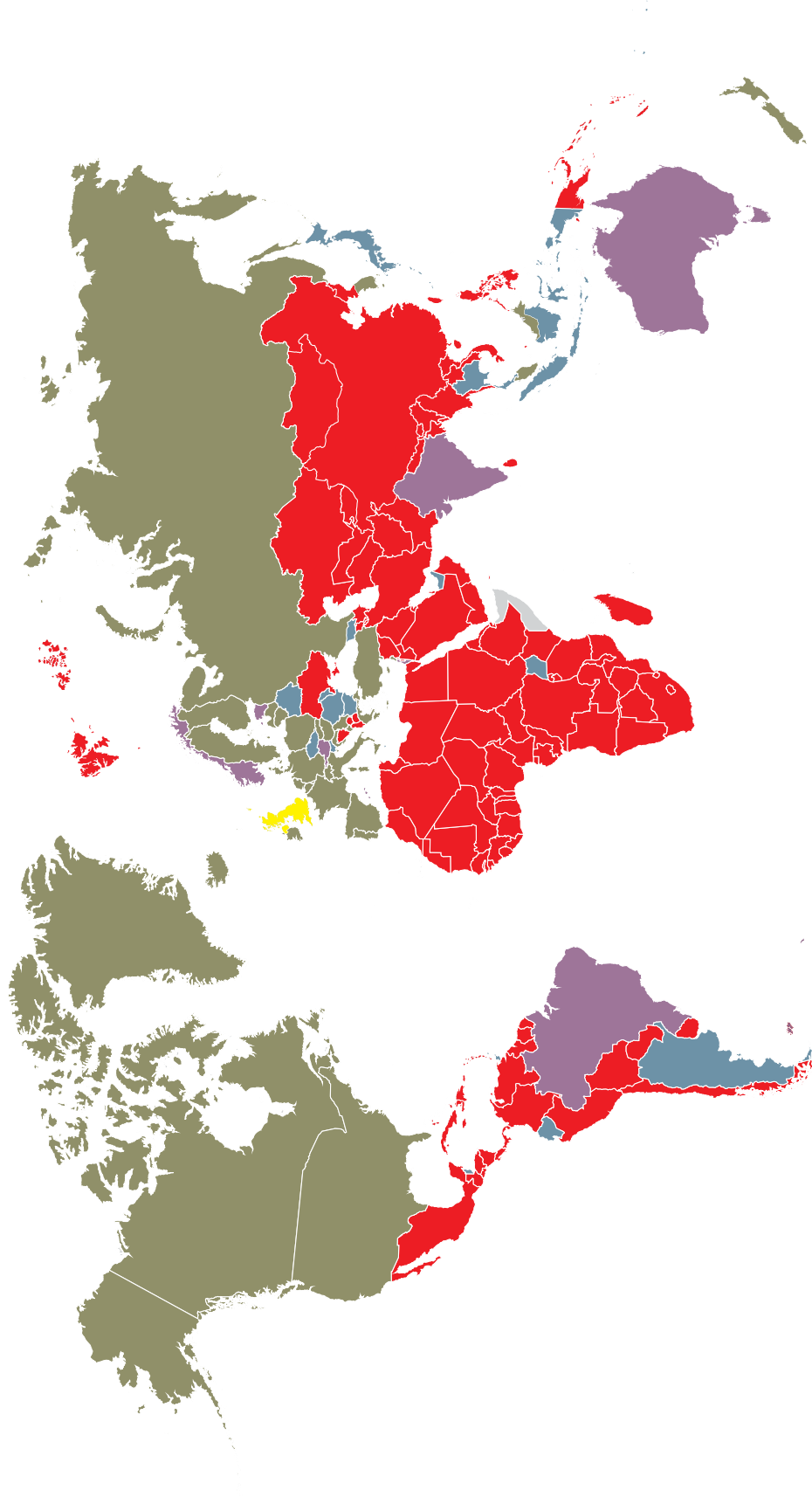
Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Puerto Rico	X	X	✓
Qatar	X	X	✓
Reunion Island	X	X	✓
Romania	✓	X	X
Russian Federation	✓	✓	X
Rwanda	X	X	✓
San Marino	✓	✓	X
Sao Tome & Principe	X	X	✓
Saudi Arabia	X	X	✓
Senegal	X	X	✓
Serbia	✓	✓	X
Seychelles	X	X	✓
Sierra Leone	X	X	✓
Singapore	✓	✓	X
Slovak Republic	✓	✓	X
Slovenia	✓	✓	X
Solomon Islands	X	X	✓
South Africa (Republic of)	X	X	✓
South Korea (Republic of)	✓	✓	X
South Sudan	X	X	✓
Spain	✓	✓	X
Sri Lanka	X	X	✓
St Eustatius	X	X	✓
St Helena	X	X	✓
St Kitts & Nevis	X	X	✓
St Lucia	X	X	✓
St Maarten	X	X	✓
St Vincent & The Grenadines	X	X	✓
Sudan	X	X	✓
Suriname	X	X	✓
Swaziland	X	X	✓
Sweden	✓	✓	X
Switzerland	✓	✓	X
Syria	X	X	✓

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Taiwan	X	X	✓
Tajikistan	X	X	✓
Tanzania	X	X	✓
Thailand	✓	X	X
Timor-Leste	X	X	✓
Togo	X	X	✓
Tokelau Islands	X	X	✓
Tonga	✓	X	X
Trinidad & Tobago	✓	X	X
Tristan de Cunha	X	X	✓
Tunisia	X	X	✓
Turkey	✓	✓	X
Turkmenistan	X	X	✓
Turks & Caicos Islands	X	X	✓
Tuvalu	X	X	✓
Uganda	✓	X	X
Ukraine	X	X	✓
United Arab Emirates	✓	X	X
Uruguay	X	X	✓
USA	✓	✓	X
Uzbekistan	X	X	✓
Vanuatu	X	X	✓
Vatican City State	✓	✓	X
Venezuela	X	X	✓
Vietnam	X	X	✓
Wallis & Futuna Islands	X	X	✓
Western Sahara	X	X	✓
Western Samoa	X	X	✓
Yemen, Republic of	X	X	✓
Zambia	X	X	✓
Zimbabwe	X	X	✓

Appendix C: Service availability map



- International Business Signed
- International Business Signed
- International Business Tracked
- International Business Tracked & Signed
- United Kingdom

Map is for illustrative purposes only. For the most up-to-date list of services available by country, please visit www.royalmail.com/internationalbusiness

Tracking and signature – service availability by country

Although correct at the date this booklet went to print, from time to time services may be added to, changed or withdrawn.

Up to date information is available at
www.royalmail.com/international

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